

MISSION

To supply the market with Rubber Products and Technical Articles for Hydraulic, Automotive, Electrical/Electronic, Food and Medical applications.

To be, for users, a partner capable of providing complete support for the realisation of the product and the necessary equipment, on all levels involved: regulatory, certification, maintenance and application.
Achieve these results in all sectors and in all relevant markets by applying the principles of sustainability and respect for the environment in addition to ensuring the health and safety of employees.

VISION

To be considered as a point of reference and partner for customers and users of the products, managing all activities and processes effectively and efficiently, in complete safety, complying with applicable regulations, and being for the customer a contact person able to support them for all their needs.

In fulfilling its mission, **TEO.REMA SRL** aims to consistently generate value for customers, human resources and the organisations that interface with the company, suppliers, the financial world, entities and associations whose objectives are the quality and effectiveness of relations, in the conviction that this is the most correct way to achieve the primary purpose of any entrepreneurial initiative, which is the generation of value for shareholders, to whom we want to ensure a stable increase in the value of the investment made.

It is the policy of **TEO.REMA SRL** to resolutely pursue the following objectives in the short and long term:

- **Excellence in the quality of products and services provided thanks to a solid Quality Management System based on a process approach, with a focus on customer needs;**
- **Ensuring the satisfaction of the expressed and implied needs of the customer, in compliance with laws, applicable requirements and corporate objectives;**
- **Guaranteeing the success of the company and its objectives,**
- **Integration of the various company Management Systems aimed at generating added value by identifying and realising all possible synergies;**
- **Continuous improvement of implemented processes;**
- **Maintaining existing quality patterns.**

The company's commitment to pursuing these objectives is defined by the setting up, implementation, verification and continuous improvement of the Quality Management System, which complies with UNI EN ISO 9001:2015, IATF 16949:2016, EN 9100:2018 as described in the Quality Manual.

This commitment is also confirmed with a view to maintaining and continuously improving the Environment and Safety, in accordance with ISO 14001:2015 AND ISO 45001:2018

RESPONSIBILITY

The Management of **TEO.REMA S.R.L.** assumes the responsibility to disseminate and support, with the most appropriate resources and means, its Quality Policy, providing all necessary information and assigning to each collaborator specific responsibilities for its implementation.