

POLITICA DELLA QUALITÀ

M.Q. All. 2 Rev. 05

DATA: 29-01-2024

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MISSION

Supply the market with rubber products and technical articles for hydraulic, automotive, electrical/electronic, food and medical applications with particular attention to the topic of sustainability and energy efficiency

To be a partner for users capable of providing complete support for the creation of the product and the necessary equipment, on all levels involved: regulatory, certification, maintenance and application.

Achieve these results in all sectors and in all markets worthy of interest by applying the principles of sustainability and environmental respect as well as guaranteeing the health and safety of collaborators.

VISION

Being able to be considered as a point of reference and partner of the Customers and Users of the products, managing all the activities and processes effectively and efficiently, in complete safety, respecting the applicable regulations, aiming for greater Sustainability and Energy Efficiency so as to be for the Customer a contact person able to support them for all their needs.

In realizing its mission TEO.REMA SRL aims to generate value consistently for customers, for human resources and for the organizations that interface with the company, suppliers, the financial world, bodies and associations towards which the objectives are the quality and effectiveness of relationships, in the belief that this is the most correct way to achieve the primary purpose of every entrepreneurial initiative, consisting of the generation of value for the members, to whom the aim is to ensure a stable increase over time of value of the investment made.

We present ourselves to the market as consultants and producers; it is important for us to build efficient and effective relationships with our customers, whether they are users of the product or commercial distributors. We carry out design and manufacturing activities for moulds, prototypes and articles; we govern the production and quality control processes of products in compliance with health, safety, green, social and economic regulations.

It is the policy of TEO.REMA SRL to pursue the following objectives with determination, in the short and long term:

- Excellence in the quality of products and services provided thanks to a solid Quality Management system based on a process approach, with particular attention to customer needs;
- Guarantee of satisfaction of the expressed and implicit needs of the Customer, in compliance with the laws, applicable requirements and company objectives;
- Guarantee of the success of the Company and its objectives,
- Integrated business system with all processes that aims to give added value through the identification and creation of all possible synergies;
- Continuous improvement of the processes implemented;
- Maintenance of existing quality schemes.
- Continuous investments in new technologies to meet new market needs
- Improvement in terms of Energy Efficiency and Sustainability both at the corporate system level and aimed at individual employees with particular attention to the topic of sustainable mobility (home-work route) and diffusion of energy saving practices.

The company's commitment to pursuing these objectives is defined by the setting, implementation, verification and continuous improvement of the Quality Management System, compliant with the UNI EN ISO 9001:2015, IATF 16949:2016, EN 9100:2018 standards as described in Quality Manual.

This commitment is also confirmed with a view to maintaining and continuously improving the Environment and Safety, in compliance with the ISO 14001:2015 and ISO 45001:2018 schemes and an ESG adaptation process

RESPONSIBILITY

The Management of TEO.REMA S.R.L. assumes the responsibility of disseminating and supporting, with the most appropriate resources and means, its Quality Policy, providing all the necessary information and assigning each collaborator specific responsibilities for its implementation. Amministratore delegato